

OSD Staff Meeting

8/13/15 2:00 p.m.
T100 E

In Attendance: Dr. Louis Lucero, Linda Rose, Maricela Ruvalacaba, Debra Lose

Absent: Tamira Palmetto-DeSpain, Kaitlyn McLaughlin, Sophie Cates, Ken Sawicki, Ann Loi

Minutes

The OSD Staff continued to discuss the following survey:

(The following was revised with corrections to spelling and some grammar to improve clarity.)

ASO Student Advocacy Survey Summary 2014-2015

Students are most pleased with _____ at AVC.

- Disabilities Office
- Ease of Admission and OSD helpfulness
- OSD
- OSD and Learning Center
- The Disability Office, Louis Lucero
- The help I have received from OSD
- The Office for Students with Disabilities, the Learning Center, and the Counselors.

The above bulleted items were reviewed at the 8/6/15 OSD Staff Meeting

Students are least pleased with _____ at AVC.

- The lack of aid with my Disabilities Office Counselors with needs for my education.

This item was reviewed and discussed at the 8/6/15 OSD Staff Meeting. The response is as follows:

OSD has struggled in keeping up with the needs of the many OSD students with the number of staff we currently have. Several actions were taken that should improve student dissatisfaction in respect to counseling assistance:

- 3SP Funds supported a Counselor/Ed Advisor to complete comprehensive educational plans (Spring 2015).
- OSD Advisor offers same day assistance, four days a week, to support comprehensive educational plans, course advisement, updating files, and following up with students (Since March 2015).

- In Fall 2015, we will hire one additional OSD Disability Services Specialist Faculty.
- An additional Adjunct Faculty Disabilities Services Specialist will be hired for 2015-2016.
- As of Spring 2015, additional academic support was provided by the Learning Disabilities Technician for course advisement and updating students files.

Under the heading of Professors, the following comments were listed under being the least pleased:

- The teachers who do online don't really acknowledge people's disabilities.
- Some of the teachers treat the disable students like crap.

This item was reviewed and discussed at the 8/6/15 OSD Staff Meeting. The response is as follows:

As of Fall 2014, we have increased our professional development of OSD presentations regarding OSD services to the Learning Center Tutors, new Faculty, new Adjunct Faculty, as well as existing Faculty.

The following items were reviewed and discussed at the 8/13/15 OSD Staff Meeting. The responses are as follows:

Comments made about what can be done to improve AVC:

- Add better lighting behind the T100 building (Assessment/Office for Students with Disabilities). I'm disabled and when I had night classes, it was pretty dark back there when class was over.

On 8/11/15, Doug Jensen stated that by 6/30/16 new lighting will be placed at Lot 9 which will address the poor lighting concerns of students.

- I always see people smoking back there as well. It seems the "No Smoking" policy doesn't apply back there at all. No one seems to enforce it and cigarette smoke really makes me sick.

Students smoking in non-designated areas will be brought to the attention of the AVC Sheriff for enforcement.

- Be more attentive with disabled students, need to help in completing their educational goals.

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- Get what Bakersfield College has. It has a couple of carts that pick up handicapped people and take them to their classes. All the student has to do is call and tell them where they are and where they need to go. And it will provide extra jobs. They usually stop picking up by 5 p.m.

As of Spring 2015, OSD started using an electric cart for students with mobility impairments. The OSD electric cart will be utilized year round.

The OSD Student Survey was also discussed. The results were very positive. Next time we will change the question “If you experienced academic difficulties, please rate how helpful the OSD staff was to you in resolving the problem?” to “If you experienced disability related academic difficulties, please rate how helpful the OSD staff was to you in resolving the problem?”

The meeting adjourned at 2:30 p.m.